

# INFORMATION RELATED TO AN APPLICATION FOR A TOURIST ACCOMODATION LICENSE

#### 1. Application and Capacity Data Form

These forms have to be completed and sent in to the Department of Tourism along with the prescribed fee of <u>CI\$25 per bedroom/minimum of CI\$250</u>. Once you have applied and paid the prescribed fee you should contact each inspecting department (Tourism, Fire and Environmental Health) to schedule inspections of your property. When all three agencies approve your property, your application then goes to the Hotel Licensing Board for the granting of a license.

## 2. Tourist Accommodation Inspection Manual & Inspector Guidelines

This outlines the Department of Tourism's modus operandi when it comes to accommodation inspections.

3. The Tourism Law & Regulations (1995 Revision & 2001 Revision)

#### 4. The Tourist Accommodation (Taxation) Law (1996 Revision)

As a tourist accommodation operator/manager you are required by Law to charge a 10% Tourist Accommodation Tax for tourists accommodated, and remit the same with the appropriate documentation to the Department of Tourism no later than twenty-eight (28) days after the end of the month in which accommodation and services were provided. Please note that a tourist is classified as "a person, not ordinarily resident in the Islands, visiting the Islands and remaining therein continuously for a period not exceeding six months". For further information please contact Schelita Corpus at the Department of Tourism at (345) 244-1261 or <a href="mailto:scorpus@caymanislands.ky">scorpus@caymanislands.ky</a> or <a href="mailto:area">ar@caymanislands.ky</a>

# 5. The Hotel Keepers Liability Law (1997 Revision) Where applicable.

Labour (Gratuities Distribution) Regulations 1992
 Where applicable.

#### 7. Blank Monthly Tourist Accommodation Occupancy Form

Once you have become a licensed tourist accommodation, you are required by Law to complete this form monthly and forward to the Department of Tourism no later than the 15<sup>th</sup> of the following month.

#### 8. Rates and Facts Information Sheet

Once you have become a licensed tourist accommodation you have the privilege of being listed on the official Cayman Islands website and in the Travel Planner for free. If you wish to take advantage of these marketing mediums you must complete this form and return to the Department of Tourism.

# TOURIST ACCOMODATION LICENSING INFORMATION continued...

#### **General Information**

- Annual inspections will consist of <u>a maximum of two inspections by each Department</u>.
   There will be one re-inspection should the need for a re-inspection arise. Having your property in good order will ensure that your license renewal is processed on a timely basis.
- The Tourism Law empowers Inspectors to inspect all rooms should they by occupied or not.
   While the former may not be a desirable option on your part, there will be times when this cannot be avoided.
- The onus is on property managers/operators to follow up with the various departments to
  ensure that they receive copies of inspection reports and schedule re-inspections after all
  corrections have been made.
- It is the responsibility of the manager/operator to ensure that their property has been passed
  by all three inspecting departments and is a <u>licensed tourist accommodation</u>. (It is an
  offence to operate a property if not licensed by the Cayman Islands Hotels Licensing Board. You
  could be fined \$100.00 per day, per guest for every day you have attempted, offered or rented
  the property.)
- Any change of status that occurs with your property (e.g. new manager, new operator, no longer in rental pool) must be reported to the Department of Tourism in writing.
- New properties wishing to become licensed or licensed properties wishing to add a unit/s to their rental pool, must apply and pay the prescribed fee before any inspections are conducted.
- <u>By Law</u> property operators/managers required to have a representative of the property there to check-in a guest. (It is an offence if an operator/manager does not take all necessary security precautions and you could be fined \$1,000.00 and imprisoned for 6 months.)

## Contact Information for Inspecting Departments

Department of Tourism	Department of Environmental Health	Cayman Islands Fire Service
Tina O'Connor	Customer Service	Fire Safety Inspections
(345) 526-1255	(345) 949-6696	(345) 949-2276
Email: toconnor@caymanislands.ky	Email: dehcustomerservice@gov.ky	Email: FireSafetyInspections@gov.ky
Jennifer Gayle	Natoya Davidson	Nevin Cowin
Tel: (345) 526-1276	(345) 936-5936	(345) 925-9413
Email: jgayle@caymanislands.ky	Email: natoya.davidson@gov.ky	Email: nevin.cowan@gov.ky
Ethal Dral-Forbes	Carden Natty	James Bodden
Tel: (345) 526-1246	Tel: (345) 936-5952	Tel: (345) 936-2226
Email:edral@caymanislands.ky	Email: carden.natty@gov.ky	Email: james.bodden@gov.ky
Mitzi Scott-Canigon (Sister Islands)	Rakiema Johnston	Tiffany Ebanks
Tel: (345) 526-1299	Tel: (345) 938-5902	Tel: (345) 926-8176
Email: mscanigon@caymanislands.ky	Email: rakiema.johnston@gov.ky	Email: tiffany.ebanks2@gov.ky
Yvonne Walton (Sister Islands)	Gideon Simms (Hotels)	Roger Manderson
Tel: (345) 526-1649	Tel: (345) 925-4582	Tel: (345) 929-3774
Email: YWalton@caymanislands.ky	Email: gideon.simms@gov.ky	Email: roger.manderson@gov.ky
	Joel Victorine (Hotels)	Elton Martin (Sister Islands)
	Tel: (345) 925-1375	Tel: (345) 926-1576
	Email: joel.victorine@gov.ky	Email: Elton.martin@gov.ky
	Mark Robson(Hotels)	
	Tel: (345 )925-3431	
	Email: mark.robson@gov.ky	
	Thomas Augustine (Sister Islands)	
	Tel: (345) 936-5925	
	Email: thomas.augustine@gov.ky	